



Intelligent Voice – Webex

Getting Started

If you need further assistance see <http://mt.im/webex> for our Webex Guide

You can use Webex on up to three devices – e.g. PC, mobile and tablet – all whilst still using your existing Intelligent Voice desk phone. An incoming call will ring on all configured devices, you just chose which one you want to answer with.



Downloading Webex

- Download the mobile app by scanning this QR code:
- Go to <https://www.webex.com/downloads.html> to get Windows, Mac, iPhone, iPad, and Android.
- Go to <https://web.webex.com/> for Webex App for Web.

Minimum System Requirements	
Windows PCs	Windows 10 and later; make sure your drivers are up to date.
Mac	MacOS 10.13 and later on a supported Mac Intel or Apple M1 CPU (2GB of RAM minimum recommended)
iPhone and iPad	iOS 12.0 and later, and iPadOS 13.1 and later
Android Smartphones & Tablets	Nougat 7.0 and later (2 GB of RAM required)
Web	The last two major releases of one of these browsers: Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge on computers running Windows, Mac, or Linux You can only use the calling and meetings features from the Webex for Web app using Firefox, Chrome, and Safari

Which App do I download?

To check your Windows system type to see which installation you must use:

- Open the Control Panel
- Select System & Security
- Select System
- Check the System type to see which system type you have, 32-bit or 64-bit.

You can also choose from a Mac OS Intel or Mac OS Apple M1 chip installation for Webex App.

To check your system type to see which installation to use:

- Open the Apple Menu
- Select About This Mac
- In the Overview tab look for Processor or Chip and check if it's Intel or Apple.



Logging in

Image 1 below: When set up you will receive an activation email detailing the Confirmation Code needed the first time you log in.

Use this confirmation code and set up your new password to log in

Image 2 below: If you have already used your email address with Webex you will receive the Offer email in Image 2. You will need to follow the link to delete your existing Free Webex account so you can be set up with your new Intelligent Voice Webex account. Once your existing account is removed, you will receive the activation email from Image 1.

Image 1

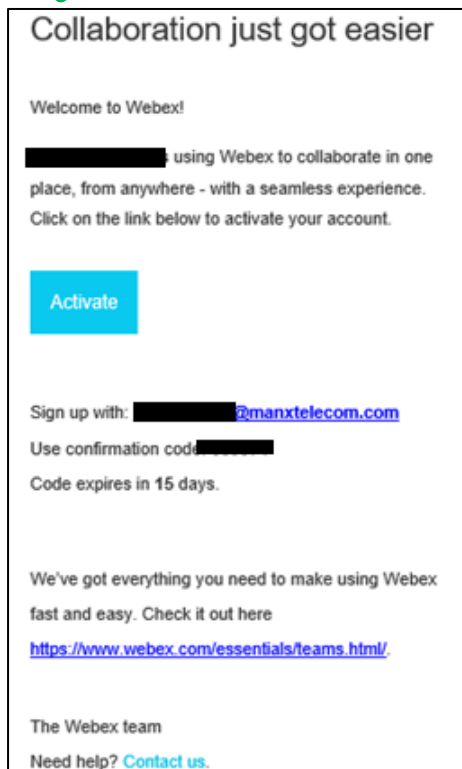


Image 1

Image 2

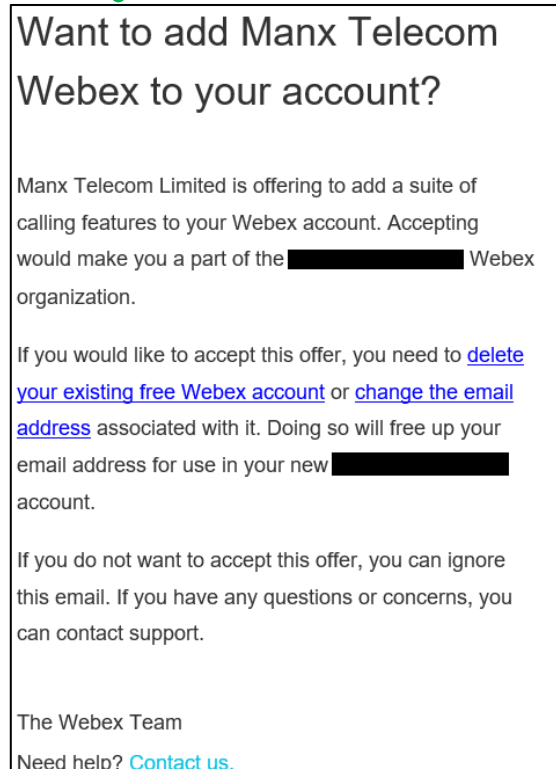


Image 2

Emergency Calls

- Intelligent Voice provides access to the public Emergency Services in the Isle of Man for phones with Manx geographic and Manx non-geographic numbers. However, if you use your Webex account for calls outside the Isle of Man it is not intended to replace any locally connected telephony system and is unable to make a call to the Emergency Services in the country of the device's location

Notes:

- Webex is not supported with pre-release or early release programs, such as the Apple Beta Software, Windows Insider Program, Google Android Beta, or any other similar programs.
- The performance of the Webex app may also be influenced by other factors. For example, network connectivity or other applications on devices may affect performance.